

Our company policy



epas - Ems Ports Agency and Stevedoring Bet. GmbH & Co. KG (epas) is a versatile service provider in the field of port logistics based in Emden. As a full-service provider, we offer services in the areas of agency, stevedoring, project loading & logistics, warehousing, port services, Class 1 dangerous goods, freight forwarding and customs clearance.

Our company policy forms the binding framework for our **integrated management system (IMS)**, which meets the requirements of **ISO 9001 (quality)**, **ISO 14001 (environment)**, **ISO 45001 (occupational health and safety)** and **ISO 27001 (information security)**. We are also proud of our certification according to the **Safety Culture Ladder (SCL)**, further proof of our commitment to a living safety culture.

Our self-image

We see ourselves as a reliable, responsible and forward-looking partner for our customers, employees and business partners. Our goal is to ensure high-performance and sustainable corporate development through the highest quality, consistent customer focus, sustainable action, safe working conditions and the protection of information.

Our principles

- **Customer focus and service**
- **Employee consultation and participation**
- **Compliance with regulations and requirements**
- **Safe and healthy working conditions**
- **Sustainability and environmental protection**
- **Information security and data protection**
- **Knowledge and qualification**
- **Error prevention and learning culture**
- **Risk-based approach (risk and opportunity management)**
- **Ethical conduct and integrity**
- **Continuous improvement**

These principles form the framework for our operational and strategic goals in the areas of quality, environment, occupational health and safety and information security.

The management is responsible for the implementation, execution, maintenance and further development of the IMS and is accountable to the system.

The integrated corporate policy is communicated within the company, accessible to all the employees and made available to relevant parties upon request.

Validity and commitment

This company policy applies to all employees of Ems Ports Agency and Stevedoring Bet. GmbH & Co. KG. It is binding for our daily activities and is regularly reviewed, further developed and adapted as necessary. The management ensures that all employees are familiar with the contents, understand them and actively implement them.

Emden, 30 June 2025

A handwritten signature in blue ink, appearing to be "J. A.", is written over the date.